



# **EMResources User Guide**

**Version 2015.04**

Page 1 of 24

Email Questions to: [emresource@b-rac.org](mailto:emresource@b-rac.org)

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## Table of Contents

EMResource Introduction .....	5
Accessing EMResource.....	5
Login to EMResource .....	6
Navigating in EMResource .....	7
User Setup in EMResource.....	9
Updating User Information .....	9
Updating User Notification Preferences .....	10
Views in EMResource.....	12
Regional View and Accessing Other Views .....	12
Configuring Your Custom View .....	13
Accessing Your Custom View .....	15
Making Custom View the Default View .....	16
Map View .....	17
Updating Resource Status in EMResource.....	18
Events in EMResource.....	21
Appendix 1 – Email Extensions .....	24

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# EMResource Introduction

## Accessing EMResource

1. Go to [b-rac.org](http://b-rac.org) on your web browser and click on File Library & Links.



2. Click on the link for EMSystem.



3. The screen below should now be seen.



## Login to EMResource

1. Enter you Username and Password. Both are Case Sensitive.
2. Click the Log in button.
3. If you encounter problems logging in, email support at [emresource@b-rac.org](mailto:emresource@b-rac.org).
4. The display below will be seen with successful log in.

Hospital Name	ED	Inpatient Status	Trauma	Burns	Cardiac	Stroke	OB	SICU	MICU	PICU	NICU	Comments
<b>Lubbock Hospitals</b>												
Comanche Children's Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	Y	Y	Near capacity in ANESTHESIA AND AIRWAY (PEDIATRIC TRAUMA ONLY. ADULT TRAUMA AT CMC ONLY. (NO BURN U.)
Comanche Medical Center	Open	Cautious	Y	N/A	Y	Y	N/A	Y	N/A	N/A	N/A	No MICU beds. Near capacity in TELE and Med Surg (ADULT TRAUMA, PEDIATRIC ONLY) (NO BURN UNIT)
Brace Medical Center	Open	Open	N/A	N/A	N/A	N/A	N/A	Y	N/A	N/A	N/A	No major Trauma. 4 ED rooms. 19 med/surg beds available this a MICU rooms. No PICU. No NICU. No U.
Lubbock Reed Hospital	Cautious	Cautious	N/A	N/A	Y	N/A	N/A	Y	N/A	N/A	N/A	No med. beds. No med. beds (Limited) No Neuro
LMHC Health System	Open	Open	Y	Y	Y	Y	Y	Y	Y	Y	Y	Hosting in patients in the CC. No capacity in all adult med/surg (MICU) areas
<b>Regional Hospitals</b>												
Brewster Regional Medical Center	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	4 ER Beds. No trauma surgeon on staff. 1 DR suite with no surgery. (NO MICU, ICU or PICU capabilities)
Cochise Medical Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18 bed critical access. 9 beds available. No ICU, OB, Surgery, or Scopes. 1 Ambulance to admit bed.
Comanche Hospital - Lawler	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	1 ED Beds. Adult & Pediatric. Beds. Telemetry Available. Trauma services exclusive for state (MICU)
Comanche Hospital - Florence	Open	Open	Y	N/A	Y	Y	Y	Y	N/A	N/A	N/A	24 MICU beds avail. 4 ICU beds avail. 2 Disposition beds avail. 8 NIV beds avail. 8 per 3000
Crookston Clinic Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical access 25 bed. Very limited resources. Call if major trauma. Limited staffing
B. M. Caddell Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	7 available at this time. 5 of them equipped beds. 3 recovered beds and 10 non-recovered beds.
Lubbock Healthcare Center	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	NO Trauma Surgeon. NO ICU services. 3 bed. 1 Trauma room. 1 suite room for Trauma Center. (up to 10)
Lynn County Hospital District, Tahlequah	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical Access Hospital. Level IV Trauma critical access hospital with limited resources.
Medical Arts Hospital - Lawrence	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Have 7 ER beds. ER physician in house 24/7, with DR back up from 4 other physicians. Transport via
Medicaid Hospital - Seneca	Cautious	Cautious	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Trauma Level I Trauma Level. NO MICU. NO CRITICAL CARE SERVICES. MEDICINE BED AVAILABLE. 2000 SED
Melrose Medical Center	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Level IV Trauma Designated. Critical Access Hospital. One (1) Ventilation. No ICU. No OB. No Surg

## Navigating in EMResource

Click to collapse and  
Expand resource type.

EMResource screen automatically refreshes every 3  
Minutes. The Refresh button lets you refresh on demand.

Resource	ED	Inpatient Status	Trauma	Burns	Cardiac	Stroke	OB	SICU	MICU	PICU	NICU	Comment
<b>Labbook Hospitals</b>												
Covenant Children's Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	Y	Y	Near capacity in ANTEPARTUM AND AWHU / PEDIATRIC TRAUMA ONLY / ADULT TRAUMA AT ONC ONLY / NO SURVIV...
Covenant Medical Center	Open	Caution	Y	N/A	Y	Y	N/A	Y	Y	N/A	N/A	No NICU beds. Near capacity in TELE and Med Surg / ADULT TRAUMA, PED AT ONC ONLY / NO BURN UNIT / L...
Grace Medical Center	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 med/surg beds available this a.m. 3 ICU rooms, No PICU, No SICU, no n...
Labbook Heart Hospital	Caution	Caution	N/A	N/A	Y	N/A	N/A	N/A	N/A	N/A	N/A	limited / No Neurt...
UNC Health System	Open	Open	Y	Y	Y	Y	Y	Y	Y	Y	Y	housing in-patients in one ICU / No capacity in all adult med/surg (tele) areas
<b>Regional Hospitals</b>												
Brownfield Regional Medical Center	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	4 ER Beds. No trauma surgeon on staff. 1 OR suite with no surgeon. / NO MICU, ICU or PICU capabil...
Cochran Memorial Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19 bed critical access. 9 beds available. No ICU, OB, Surgeries, or Scopes. / limited to initial bur...
Covenant Hospital - Levelland	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	1 ED Beds / Adult & Pediatric Beds. Telemetry Available. / Trauma services available for stabilizat...
Covenant Hospital - Plainview	Open	Open	Y	N/A	Y	Y	Y	Y	Y	Y	N/A	24 MS beds avail, 4 ICU beds avail, 3 Stepdown beds avail, 8 NBY beds avail, 9 PP beds...
Crosbyton Clinic Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical access 25 bed. Very limited resources. Call if major trauma. Limited staffing.
D. M. Cogoli Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	7 available at this time, 5 of them monitored beds. / 8 monitored beds and 10 non-monitored beds. / ...
Lamb Healthcare Center	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	NO Trauma Surgeon. NO ICU services. 3 bed, 1 trauma room, 1 suture room IV Trauma Center. op / NO I...
Lynn County Hospital District-Tahoka	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical Access Hospital / Level IV trauma critical access hospital with limited resources
Medical Arts Hospital - Lamesa	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Have 7 ER beds. ER physician in-house 24/7, with ER back up from 4 other physicians. Transport Va...
Memorial Hospital - Seminole	Caution	Caution	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Trauma Divert / Trauma Divert, NO MICU, NO CRITICAL CARE BEDS / MEDSURG BED AVAILABLE. 306 BED
Walshoe Medical Center	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Level IV Trauma Designated, Critical Access Hospital: One (1) Ventilators. No ICU. No OB. No Surg
Plains Memorial Hospital - Olin	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Level IV trauma center.
W. J. Mangold Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	Trauma Level IV, only three beds available / Critical Access Hospital. OB services are available. No...
Yoakum County Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	No ICU beds.
<b>Auxiliary Facility</b>												
Sunrise Canyon	Open		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	53/15 2 female bed 2 male bed / NO Service not Available
Texas Specialty Hospital at Labbook	Open		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12 beds - 8 with telemetry, 1 vent currently available
TrustPoint	Open		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2 Medical/Surgical beds without monitors, 1 F, 1 M Beds 2 beds in 2 rooms Geri-Psych 1 vent(s) avail...
<b>EMS Provider</b>												
AeroCare	Green	2										R/W AeroCare 1-Lubbock, Tx R/W AeroCare 2-Lubbock, Tx R/W AeroCare 4-Seminole, Tx R/W AeroCare 3-Lubbock...
Amherst VFD/EMS	Green	2										Lifefield EMS covering area during daytime. Covered by Amherst EMS volunteers at night. Contact 381...
Associated Ambulance Authority	Green	0										
Bailey County EMS	Green	1					2					Capability of up to 2 BLS/MCU & 1 BLS/ALS units pending staffing availability.

Key indicates the user has  
rights to update status.

Blue triangle in upper right corner  
indicates there is a comment.



## Navigating in EMResource (cont'd)

Sub-menus are accessed by hovering or clicking the main menu item. There is one Region Default view. There could be multiple regional views and each user may configure their custom view.

Special forms may be activated to gather specific information. These are located above the menu bar.

Hover over "User Links" to display links to other websites.

The screenshot displays the EMResource web application. The navigation menu at the top includes 'Setup', 'View', 'Other Regions', 'Event', 'Preferences', 'Form', 'Report', and 'Regional Info'. A red circle highlights the 'View' menu item. Below the menu, there are several tables displaying hospital and facility information. A red arrow points to the 'User Links' button in the top right corner. Another red arrow points to the 'Form' menu item.

Region Default	ED	Inpatient Status	Trauma	Burns	Cardiac	Stroke	OB	SICU	MICU	PICU	ICU	Comment
Lubbock Hospitals												
Covenant Children's Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	Y	Y	Near capacity in ANTEPARTUM AND A&HU   PEDIATRIC TRAUMA ONLY. ADULT TRAUMA AT CMC ONLY.   NO BURN U...
Covenant Medical Center	Open	Caution	Y	N/A	Y	Y	N/A	Y	Y	N/A	N/A	No MICU beds. Near capacity in TELE and Med Surg   ADULT TRAUMA. PEDI AT CMC ONLY   NO BURN UNIT   L...
Grace Medical Center	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1 med/surg beds available this a.m. 3 ICU rooms. No PICU. No SICU. no n...
Lubbock Heart Hospital	Caution	Caution	N/A	N/A	Y	N/A	N/A	N/A	N/A	N/A	N/A	ated   No Neum...
UMC Health System	Open	Open	Y	Y	Y	Y	Y	Y	Y	Y	Y	Placing 4 patients in the ICU   No capacity in all adult med/surg (bed) areas
Regional Hospitals												
Brownfield Regional Medical Center	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	4 ER Beds. No trauma surgeon on staff. 1 OR suite with no surgeon   NO MICU, ICU or PICU capab...
Cochran Memorial Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10 bed critical access. 6 beds available. No ICU, OB, Surgeries, or Scopes   limited to initial bur...
Covenant Hospital - Levelland	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	7 ED Beds   Adult & Pediatric Beds. Telemetry Available.   Trauma services available for stabilizatio...
Covenant Hospital - Plainview	Open	Open	Y	N/A	Y	Y	Y	Y	Y	N/A	N/A	24 MS beds avail. 4 ICU beds avail. 3 Stepdown beds avail. 6 NSY beds avail. 6 PP beds...
Crosbyton Clinic Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical access 28 bed. Very limited resources. Call if major trauma. Limited staffing
D. M. Cogdell Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	7 available at this time. 5 of them monitored beds. 10 monitored beds and 10 non-monitored beds   ...
Lamb Healthcare Center	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	NO Trauma Surgeon. NO ICU services. 3 bed. 1 trauma room. 1 suture room IV Trauma Center. op (NO I...
Lynn County Hospital District-Tahoka	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Critical Access Hospital   Level IV trauma critical access hospital with limited resources.
Medical Arts Hospital - Lamesa	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Have 7 ER beds. ER physician in house 24/7, with ER back up from 4 other physicians. Transport Wa...
Memorial Hospital - Seminole	Caution	Caution	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Trauma Divert   Trauma Divert. NO MICU AND CRITICAL CARE BEDS 12 MEDSURG BED AVAILABLE. 308 BED
Moreshoe Medical Center	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Level IV Trauma Designated. Critical Access Hospital. One (1) Ventilator. No ICU. No OB. No Surg
Plains Memorial Hospital - Olton	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Level IV trauma center
W. J. Mangold Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	Trauma Level IV. only three beds available   Critical Access Hospital. OB services are available. No...
Yookum County Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	No ICU beds.
Auxiliary Facility												
Sunrise Canyon	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	BS/15 2 female bed 2 male bed   NO Service not Available
Texas Specialty Hospital at Lubbock	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12 beds - 8 with telemetry. 1 vent currently available
TrustPoint	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2 Medical/Surgical beds without monitors. 1F, 1M Beds 2 beds in 2 rooms GenPsych 1 vent(s) avail...
EMS Provider												
AeroCare	Green	2	0	0	0	0	0	0	0	0	0	RW AeroCare 1-Lubbock, To RW AeroCare 2-Lubbock, To RW AeroCare 4-Seminole, To FW AeroCare 3-Lubbock...
Amherst VFD/EMS	Green	2	0	0	0	0	0	0	0	0	0	Lubbock EMS covering area during daytime. Covered by Amherst EMS volunteers at night. Contact 311...
Associated Ambulance Authority	Green	0	0	0	0	0	0	0	0	0	0	
Bailey County EMS	Green	1	0	0	0	0	0	0	0	0	0	Capability of up to 2 BLS/MCU & 1 BLS/ALS units pending staffing availability.



# User Setup in EMResource

## Updating User Information

1. Click on Preference tab.



2. Click on User Info.



3. Enter or Update your information.

A screenshot of the 'Update User Info' form. The form includes the following fields: Full Name (Tim Barry), First Name (Tim), Middle Name, Last Name (Barry), Organization (BIRAHMS Team - TOA @ - UMC EMS - ENTIF 1), Contact Phone (800-535-6004), Primary E-Mail (tim.barry@b-rac.org), E-Mail Addresses (tim.barry@b-rac.org), and Text Pager Address (800-535-6004). A red box on the right side of the form contains instructions: 'Enter all emails/phone numbers here. Multiple entries MUST be separated by a comma. DO NOT hit "ENTER or RETURN" after each entry, let the entries wrap on their own. Hitting "ENTER or RETURN" will cause the entries beyond the first entry to NOT receive notifications. Email extensions for cell phones are in Appendix 1.'

4. Click

## Updating User Notification Preferences

1. Click on Preference tab.



2. Click on User Info.



3. In the Notification Overview section

- All Notifications must be set to "On",
- Include Resource Summary must be checked,
- At All Times must be selected to receive all notifications from EMResource.



4. Click **Save**

## Updating User Notification Preferences (cont'd)

5. Click on Preferences tab.



6. Click on Event Notification



7. Check ALL appropriate boxes. (Note: to set up notifications correctly, you MUST enter the correct information into both the EVENT NOTIFICATION and USER INFO Pages.)

Event Type	Notification Methods			Notification Limit ***
Ad Hoc Event	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Amber Alert	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	- None -
Amulance Strike Team Request	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Bed Availability Reporting - All Items	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Bed Availability Reporting: Psych	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
EMR Status Update	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Flu/ILI Surveillance	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
HavBed Projection	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	- N/A -
HavBed Template	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
HRB Situational Assessment	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Hospital Notification	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Mass Casualty Incident	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
Mass Gathering Event Notification	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
MCI Patients Received	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
MCI with Normal	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
NDMS	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input type="checkbox"/> My Resources Only
PCOSPICU Bed Availability	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	<input checked="" type="checkbox"/> My Resources Only
Regional Announcement	<input checked="" type="checkbox"/> E-mail	<input checked="" type="checkbox"/> Text Pager	<input checked="" type="checkbox"/> Web Page	- N/A -

8. Click **Save**

## Regional View and Accessing Other Views

1. When starting EMResource, the Region View will be displayed unless you select another View or build a Custom View.

[illegible]

2. Select another View, click on View and the menu is displayed.

**Texas BRAC**

Home Setup **View** Other Regions Events Preferences Form Report Regional Info Help

Contact Us | Help Center | Search | Log Out **Intermedix**

---

View Menu:

Menu Option	Description
Custom (my default)	View your personal status view.
Region Default	
Ten	
Test View	
EMS Daily Status	View which will allow EMS a quick look at ED status.
EMTF 1	
BRAC	
Pregnancy	
Regional View	
Long Term Care Facilities	This is a view of the Long Term Care Facilities in TSA-B
Map	View resource status on a regional map.

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ESRResource @ 5.26.2 build: 9621-19-10-01 (02)

Page 1 of 1 | 10 May 07:30

## Configuring Your Custom View

1. Click on the Preferences tab.



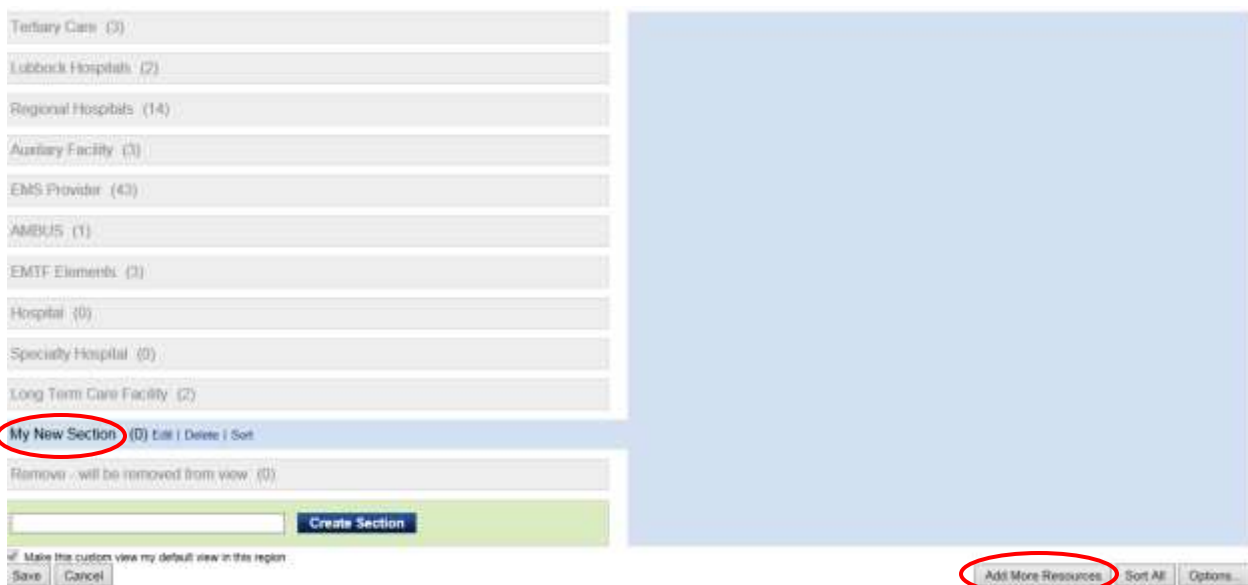
2. Click on Customized View, may be at the bottom of your list.



3. Enter the Name for the new section and then click Create Section. For example, “My New Section”



4. Click on your new section, then click on Add More Resources.



## Configuring Your Custom View (cont'd)

- You can filter resources by Name, Category, Region, Location and State. Select from pull down lists or type in. Then click Search.

EMResource Texas BRAC

Find Resources

What? Name (or AHA ID) Category (Hospital)

Where? Region (Texas BRAC) City, County, or Zip State (Any)

Search Cancel Show all matching resources

- Select the resources that you want to include in the section. In this case All were selected. Then click Add To Custom View.

Resources	Notes	Name	Resource Type	Category	City	State	County	Zip
<input checked="" type="checkbox"/>		Downtown Regional Medical Center	Texas BRAC	Regional Hospitals	Downtown	TX		75018
<input checked="" type="checkbox"/>		Collins Memorial Hospital	Texas BRAC	Regional Hospitals	Marion	TX	Eastland County	75845
<input checked="" type="checkbox"/>		Cowart Children's Hospital	Texas BRAC	Lubbock Hospitals	Lubbock	TX		
<input checked="" type="checkbox"/>		Lawrence Hospital - Lawrence	Texas BRAC	Regional Hospitals	Lawrence	TX	Haskell County	75038
<input checked="" type="checkbox"/>		Lawrence Hospital - Pampa	Texas BRAC	Regional Hospitals	Pampa	TX	Haskell County	79072
<input checked="" type="checkbox"/>		Lawrence Medical Center	Texas BRAC	Lubbock Hospitals	Lubbock	TX		79408
<input checked="" type="checkbox"/>		Midway Clinic Hospital	Texas BRAC	Regional Hospitals	Midway	TX	Gray County	75023
<input checked="" type="checkbox"/>		St. David's Memorial Hospital	Texas BRAC	Regional Hospitals	St. David's	TX	Stony County	
<input checked="" type="checkbox"/>		St. David's Medical Center	Texas BRAC	Lubbock Hospitals	Lubbock	TX	Lubbock County	79412
<input checked="" type="checkbox"/>		St. David's	Texas BRAC	St. David's	St. David's	TX		
<input checked="" type="checkbox"/>		St. David's Medical Center	Texas BRAC	Regional Hospitals	St. David's	TX		75038
<input checked="" type="checkbox"/>		Lubbock Heart Hospital	Texas BRAC	Lubbock Hospitals	Lubbock	TX	Lubbock County	79408
<input checked="" type="checkbox"/>		Van County Hospital District - Talula	Texas BRAC	Regional Hospitals	Talula	TX		
<input checked="" type="checkbox"/>		Medical Arts Hospital - Lawrence	Texas BRAC	Regional Hospitals	Lawrence	TX		75031
<input checked="" type="checkbox"/>		Lawrence Hospital - Lawrence	Texas BRAC	Regional Hospitals	Lawrence	TX		75031
<input checked="" type="checkbox"/>		Lawrence Medical Center	Texas BRAC	Regional Hospitals	Lawrence	TX		75031
<input checked="" type="checkbox"/>		St. David's Memorial Hospital - Denton	Texas BRAC	Regional Hospitals	Denton	TX	Guthrie County	75027
<input checked="" type="checkbox"/>		Lawrence Hospital	Texas BRAC	Auxiliary Facility	Lubbock	TX		
<input checked="" type="checkbox"/>		St. David's Hospital at Lubbock	Texas BRAC	Auxiliary Facility	Lubbock	TX	Lubbock County	79408
<input checked="" type="checkbox"/>		Lubbock	Texas BRAC	Auxiliary Facility	Lubbock	TX	Lubbock County	79408
<input checked="" type="checkbox"/>		JAC Health System	Texas BRAC	Lubbock Hospitals	Lubbock	TX		
<input checked="" type="checkbox"/>		W. J. Mangrove Memorial Hospital	Texas BRAC	Regional Hospitals	Lubbock	TX	Floyd County	75021
<input checked="" type="checkbox"/>		Yazoo County Hospital	Texas BRAC	Regional Hospitals	Yazoo City	TX		75023

Add to Custom View Cancel

## Configuring Your Custom View (cont'd)

7. Click Save.

Tertiary Care (3)

Lubbock Hospitals (2)

Regional Hospitals (14)

Auxiliary Facility (3)

EMS Provider (43)

AMBU (1)

EMT-Elements (3)

Hospital (0)

Specialty Hospital (0)

Long Term Care Facility (2)

My New Section (0) Edit | Delete | Sort

Remove - will be removed from view (0)

Create Section

Make this custom view my default view in this region.

Save Cancel

Add More Resources Sort All Options

8. You should then see the resources you selected for the Custom View.

## Accessing Your Custom View

1. Click on the View tab, then Click on Custom, which may be at the bottom of the list.

EMResource Texas BRAC

Setup View Other Regions Event Preferences Form Report Regional Info

View Menu

View Name	Description
Custom (my default)	View your personal status view
Region Detail	
Test View	
EMS Care Status	View which will show EMS a quick look at ED status.
EMT-1	
BRAC	
Preparedness	
Regional View	
Long Term Care Facilities	This is a view of the Long Term Care Facilities in TSA-B
Map	View resource status on a regional map

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2. You should now see your Custom View.



## Making Custom View the Default View

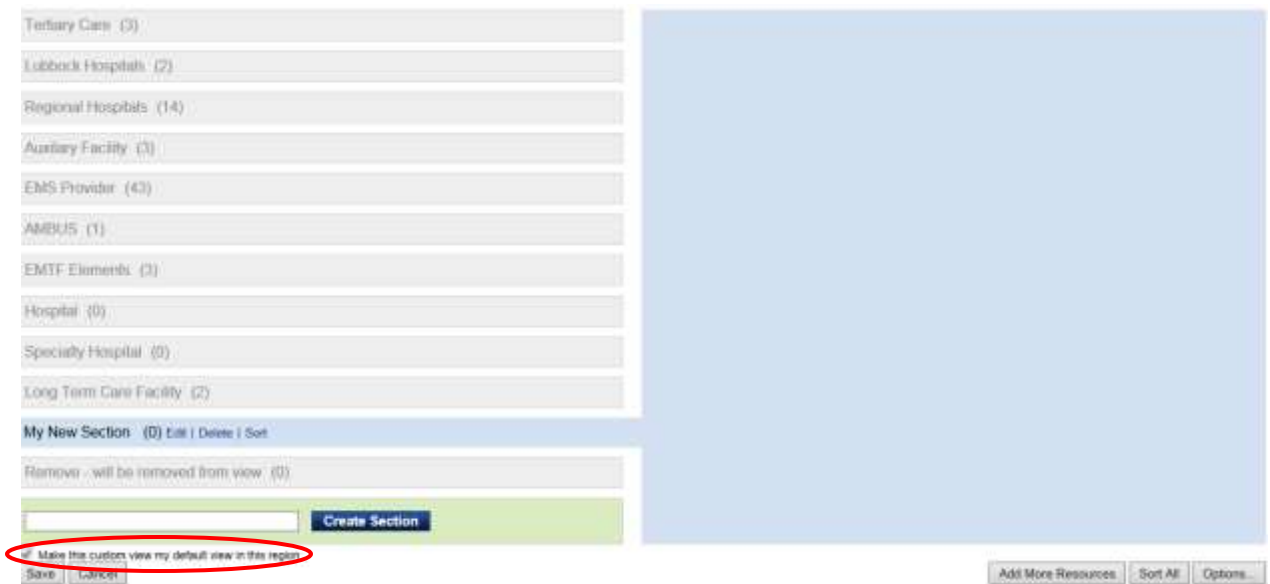
1. Click on the Preferences tab.



2. Click on Customized View.



3. Click on the box Make this custom view my default view in this region.



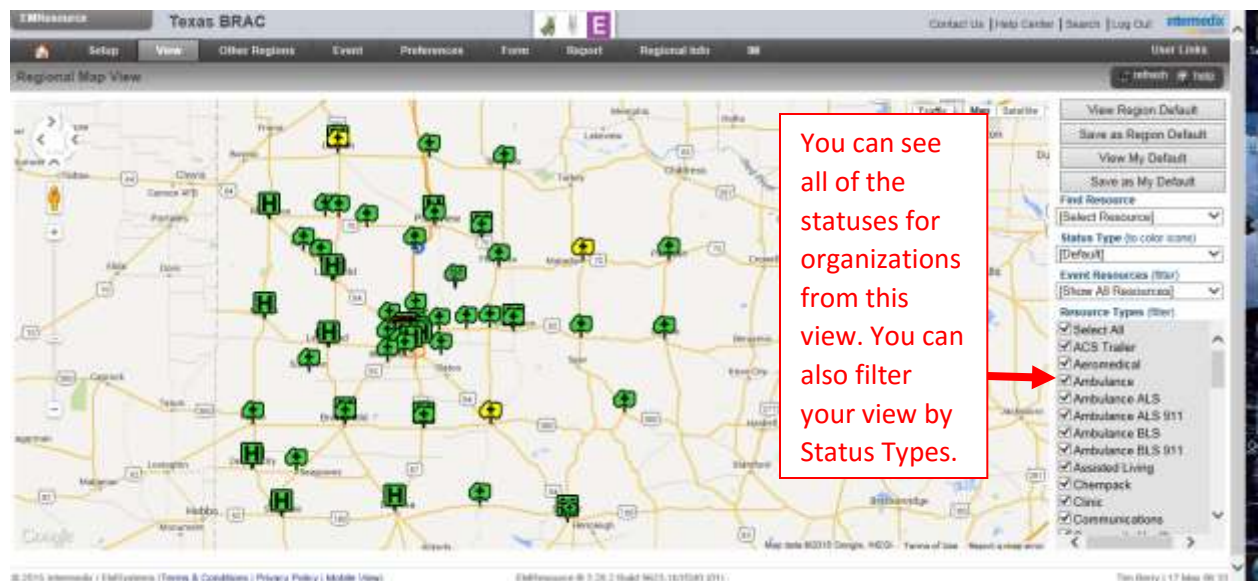
4. Click on **Save**

## Map View

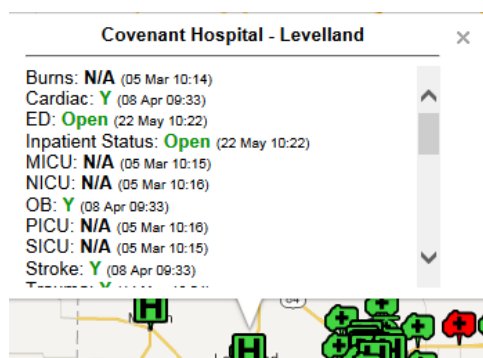
1. Click on View Tab and then Map.



- 2.



Note: You can Left Click on a resource to see their status and contact information.





## Updating Resource Status in EMResource (Continued)

EMS Provider	EMS Availability	ALS Ambulance	BLS Ambulance	MICU Ambulance	AMBUSS	Comments
AeroCare	Green	2	0	0	N/A	R/W AeroCare 1-Lubbock, Tx R/W AeroCare 2-Lubbock, Tx R/W AeroCare 4-Seminole, Tx F/R AeroCare 3-Lubbock
Arthurs VFD EMS	Green	2	0	0	N/A	Littfield EMS covering area during daytime. Covered by Arthurs EMS volunteers at night. Contact 911
Associated Ambulance Authority	Green	0	0	0	N/A	
Bailey County EMS	Green	1	0	2	N/A	Capacity of up to 2 BLS/MICU & 1 BLS/ALS unit pending staffing availability
Borden County EMS	Green	2	0	0	N/A	Auto Return to Normal Operations
BIMC EMS	Green	0	2	0	N/A	2 BLS Units with MICU capability
Castro County EMS	Yellow	1	1	0	N/A	Ambulance down for repairs (MICU staffed 24/7) BLS unit depends on availability of off duty personnel
Cochran County EMS	Green	0	3	0	N/A	1st unit staffed 24/7, 2nd & 3rd unit will respond if personnel available (Denise Capable, No MICU)
Covenant Ambulance Service	Green	0	3	0	N/A	1 file with micu capabilities 24/7 2 additional file with micu capabilities until 1700 1 file from 1700
Crosbyville Clinic Hospital EMS	Green	0	2	0	N/A	1 BLS/MICU capable second truck depends on available staff
Dallas City EMS	Green	2	1	0	N/A	taking out of town transfers will depend on having enough staff available
Dickens County Ambulance Service	Green	2	0	0	N/A	Two trucks in service at this time
Earth EMS	Green	2	0	0	N/A	
Flint Hills EMS	Green	0	1	0	N/A	2 micu   1 MICU capable, 1503 is out of service today
Haw Center EMS Association	Green	0	0	0	N/A	
Hospital County EMS	Green	0	0	0	N/A	
Idaho EMS	Green	1	0	0	N/A	First responder vehicle is available to respond within region as well
King County EMS	Green	0	2	0	N/A	with MICU Capabilities
King County EMS	Green	0	1	0	N/A	King County EMS has 3 ECA
Levelland EMS	Green	0	0	0	N/A	
Littfield EMS	Green	0	3	0	N/A	X3 BLS w/ MICU capability, X2 first responder units, Normal operation   BLS/MICU Capable
Lubbock VFD EMS	Green	0	1	0	N/A	BASIC LIFE SUPPORT ONLY   NO ALS
Lovato EMS	Red	1	1	0	N/A	Service Closed
Public Health Ambulance	Green	0	2	0	N/A	Staffing is less on weekends. Additional personnel available to call in: 805-750-2188   Licensed

### 3. Hospital Update, Select the Status Type

[Select All](#) | [Clear All](#) | [Show All Statuses](#)

#### Covenant Hospital - Levelland

Select the statuses to update (unchecked ones will not be changed):

##### Emergency Department

☐ **ED:** Current capability of the ED to accommodate patients.

##### General Information

☒ **Inpatient Status:** Availability of inpatient resources.

##### Service Availability

☐ **Trauma:** Service availability

☐ **Burns:** Service availability

☐ **Cardiac:** Service availability

☐ **Stroke:** Service availability

☐ **OB:** Service availability

☐ **SICU:** Service availability

☐ **MICU:** Service availability

☐ **PICU:** Service availability

☐ **NICU:** Service availability

[Show All Statuses](#)

[Save](#) [Cancel](#)

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## Updating Resource Status in EMResource (Continued)

4. Select current status.

Select All | Clear All | Show All Stations

**Covenant Hospital - Levelland**

Select the stations to update (unselected ones will not be changed)

**Emergency Department**

☐ ED: Current capability of the ED to accommodate patients.

**General Information**

☒ **Inpatient Status:** Availability of inpatient resources.

- ☐ **Caution:** Resource limitations exist.
- ☐ **Closed to New Admits:** Facility is closed to new patient admissions. Document reason in comments.
- ☐ **Forced Open:** This facility has been forced open.
- ☒ **Open:** All resources are available.
- ☐ **Operations Closed:** This facility or service is no longer in operation.

**Comment:**

Adult & Pediatric Beds. Telemetry Available

**Service Availability**

- ☐ **Trauma:** Service availability
- ☐ **Burns:** Service availability
- ☐ **Cardiac:** Service availability
- ☐ **Stroke:** Service availability
- ☐ **OB:** Service availability
- ☐ **SICU:** Service availability
- ☐ **MICU:** Service availability
- ☐ **PICU:** Service availability
- ☐ **NICU:** Service availability

Show All Stations

**Save** **Cancel**

5. EMS update, select Status Type

Select All | Clear All | Show All Stations

**Amherst VFD/EMS**

Select the stations to update (unselected ones will not be changed)

- ☐ **ALS Ambulance:** The number of available ALS units.
- ☐ **EMS Availability:** To report the status of EMS. Any status of Red or Yellow will automatically reset to Green after 3 days, so if the status will go longer than 3 days, you will have to update it before the end of the 3 day period.
- ☐ **MICU Ambulance:** Number of MICU Units
- ☒ **BLS Ambulance:** The number of available BLS units.

Show All Stations

**Save** **Cancel**

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EMResource ® 3.20.2 Build 9623-181200 (BT)

6. Select current status

Select All | Clear All | Show All Stations

**Amherst VFD/EMS**

Select the stations to update (unselected ones will not be changed)

- ☐ **ALS Ambulance:** The number of available ALS units.
- ☒ **EMS Availability:** To report the status of EMS. Any status of Red or Yellow will automatically reset to Green after 3 days, so if the status will go longer than 3 days, you will have to update it before the end of the 3 day period.
- ☐ **MICU Ambulance:** Number of MICU Units
- ☒ **BLS Ambulance:** The number of available BLS units.

Show All Stations

**Save** **Cancel**

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## Updating Resource Status in EMResource (Continued)

- Additional Statuses should be updated from this screen as needed. If the Status that is needed is not shown, click on Show All Statuses to view it. This is for all organizations.

Select All | Clear All | Show All Statuses

**Amherst VFD/EMS**

Select the statuses to update (checked ones will not be changed):

- ☐ **ALS Ambulance:** The number of available ALS units
- ☐ **EMS Availability:** To report the status of EMS. Any status of Red or Yellow will automatically reset to Green after 3 days, so if the status will go longer than 3 days, you will have to update it before the end of the 3 day period.
- ☐ **MICU Ambulance:** Number of MICU Units
- ☐ **BLS Ambulance:** The number of available BLS units

**Show All Statuses** (circled in red)

Save Cancel

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EMResource 3.26.2 Build: MICU-101500 (PT)

## Events in EMResource

- EMResource is utilized in TSA-B as the primary notification tool for an event in our region. It is the responsibility of each entity to maintain their notification preferences and contact information. We ask that each entity be at least three deep in there notifications and that those notified communicate to insure that the requested information is put in the system on a timely basis.
- Notifications can be received three ways, email, text message and on screen in EMResource. We recommend that you have it set to all three. See the section, User Setup in EMResource for information on this.
- If you receive a notification that an event is ongoing, log into EMResource and you will see an event banner. Click on the Name of the event.

EMResource Texas BRAC

Setups View Other Reports Event Preferences Forms Report Regional Info Help

Region Defaults

**Drill: Monthly TSA-B Communications Drill** (circled in red)

Entity	ICU	Inpatient Status	Trauma	Burns	Cardiac	Stroke	OB	MICU	MICU	MICU	MICU	Comms	Notes
Lubbock Hospitals	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	Y	Y	Y	PEDIATRIC TRAUMA ONLY. ADULT TRAUMA AT CMC ONLY. (NO BURN UNIT) AT CMC CAMPUS. AVAILABLE ONLY AT CMC CAMPUS.
Covenant Children's Hospital	Open	Open	Y	N/A	Y	Y	N/A	Y	Y	N/A	N/A	Y	ADULT TRAUMA. PEDIATRIC ONLY. NO BURN UNIT. Near capacity. Neuro at Capacity. LOCATED AT CMC.
Grace Medical Center	Open	Open	N/A	N/A	N/A	N/A	Y	Y	N/A	N/A	N/A	Y	No major trauma. 2 ED rooms. Shedsburg beds available this a.m. 3 ICU rooms. No PICU. No BCU. No neu.
Lubbock Heart Hospital	Open	Open	N/A	N/A	Y	N/A	N/A	Y	Y	N/A	N/A	Y	Limited. No Neuro
UMC Health System	Open	Open	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Last Updated: 13 May 06:06
Regional Hospitals	ED	Inpatient Status	Trauma	Burns	Cardiac	Stroke	OB	MICU	MICU	MICU	MICU	Comms	Notes
Brownfield Regional Medical Center	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Y	4 ER Beds. No trauma surgeon on staff. 1 OR suite with no surgeon. NO MICU, ICU or PICU capable.
Cochran Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	16 bed critical access. 9 beds available. No ICU. OB, Surgeries, or Sepsis. Limited to initial bed.
Covenant Hospital - Levelland	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Y	7 ED Beds. Adult & Pediatric Beds. Teleradiology Available. Trauma services available for stable cases.
Covenant Hospital - Pampa	Open	Open	Y	N/A	Y	Y	Y	Y	Y	N/A	N/A	Y	12 MS beds avail. 5 ICU beds avail. 4 Stepdown beds avail. 5 MSY beds avail. 5 PP.
Crosbyton Clinic Hospital	Open	Open	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	Critical access 25 bed. Very limited resources. Call if major trauma. Limited staffing.
D. M. Crotched Memorial Hospital	Open	Open	Y	N/A	N/A	N/A	Y	N/A	N/A	N/A	N/A	Y	8 available at this time. 3 of them monitored beds. 13 monitored beds and 6 non-monitored beds.
Lamb Healthcare Center	Open	Open	Y	Y	Y	N/A	Y	N/A	N/A	N/A	N/A	Y	NO Trauma Surgeon. NO ICU services. 3 bed, 1 trauma room, 1 suite room IV Trauma Center. sp   NO I.
Lynn County Hospital District - Tahoka	Open	Open	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	Critical Access Hospital   Level IV Trauma critical access hospital with limited resources.
Medical Arts Hospital - Lamesa	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Y	Have 7 ER beds. ER physician in house 24/7, with ER back up from 4 other physicians. Transport Vn.
Memorial Hospital - Slatersburg	Open	Open	Y	N/A	Y	Y	Y	N/A	N/A	N/A	N/A	Y	NO MICU. NO CRITICAL CARE BEDS. MEDBURG BED AVAILABLE. 0 OB BED.

Updated By: Grace Medical Center - Lubbock

## Events in EMResource (Continued)

- Details of the event are shown and the information being requested is displayed. Click on the Keys next to your entity's name to enter your information.

EMResource Texas BRAC

Event Status

**Drill: Monthly TSA-B Communications Drill**

Created By: Tim Barry @ 06/22/15 09:07  
Please report your agency or facility status as if this was an actual MCI alert, this is just a drill, this information should be entered within 30 minutes of the notification being received. Also, log into WebEGC and go to the BRAC Daily Ops 2015 Incident and Check in using the TWRP (IL) - Personnel Check in v3.0.1 (06/30/2015) board which is in the Boarding TWRP Server Menu. Thank you for your participation.

Entity	MCI Green	MCI Red	MCI Yellow	Comment	Last Update
Lubbock Hospitals					
Covenant Children's Hospital	7	4	10		22 May 09:39
Covenant Medical Center	14	5	10		22 May 09:38
Grace Medical Center	—	—	—		
Lubbock Heart Hospital	—	—	—		
UMC Health System	10	3	10		22 May 10:00
Summary	31	12	30		
Regional Hospitals					
Brownfield Regional Medical Center	3	1	1		22 May 09:10
Cochran Memorial Hospital	2	1	2		22 May 09:29
Covenant Hospital - Loveland	3	1	2		22 May 10:28
Covenant Hospital - Pateview	5	2	6		22 May 09:34
Crofton Clinic Hospital	2	1	3		22 May 09:09
D. M. Cogdell Memorial Hospital	10	1	8		22 May 09:37
Lamb Healthcare Center	4	1	4		22 May 09:09
Lynn County Hospital District - Tahoka	3	0	2		22 May 09:09
Medical Arts Hospital - Lamesa	3	1	2		22 May 09:11
Memorial Hospital - Seminole	2	1	2		22 May 09:17
Muleshoe Medical Center	0	0	0		22 May 09:08

Details for the Event will be in the box. Please read carefully to insure that all actions are taken by your entity.

- Hospital Event Update.

Select All | Clear All | Show All Statuses

**Covenant Hospital - Levelland**

Select the statuses to update (unchecked ones will not be changed):

☐ **MCI Green:** Number of minor patients the ED can treat.

☒ **MCI Red:** Number of critical patients ED can treat.

Comment:

☐ **MCI Yellow:** Number of delayed patients the ED can treat.

Show All Statuses

Save Cancel

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Click on the Item(s) that you want to update, and then enter the information needed. Use the Comments box to enter any other information that you feel is important.



## Events in EMResource (Continued)

- EMS Event view. Click on Keys to update information.

EMS Provider	AMBUS	Event Availability - ALS Amb - EMF I	Event Availability - BLS Ambulance	Event Availability - MICU	Event Availability - Stroke Team Leader	Comment	Last Update	By User
UNC EMS	0	1	1	1	1	See AMBUS line for MPV 1-015 Status	22 May 09:27	Lynn Avalls
AeroCare	N/A	—	—	—	—			
Amherst VFD/EMS	N/A	—	—	—	—			
Baker County EMS	N/A	0	0	1	0		22 May 09:12	Baker County EMS
Borden County EMS	N/A	—	—	—	—			
BRMC EMS	N/A	0	0	0	0		22 May 10:01	BRMC EMS
Castro County EMS	N/A	—	—	—	—			
Cochran County EMS	N/A	—	—	—	—			
Covecroft Ambulance Service	N/A	—	—	—	—			
Crosbyton Clinic Hospital EMS	N/A	1	—	—	—		22 May 09:10	Crosbyton Clinic Hospital
Denver City EMS	N/A	—	—	—	—			
Dickens County Ambulance Service	N/A	1	—	—	—		22 May 09:19	Dickens County Ambulance
Earth EMS	N/A	—	—	—	—			
Floydville EMS	N/A	—	—	—	—			
Hale Center EMS Association	N/A	—	—	—	—			
Hale EMS	N/A	0	—	1	1	Either have ambulance or ASTL. Cannot sent both.	22 May 09:59	Hale EMS
Kent County EMS	N/A	—	—	—	—			
King County EMS	N/A	—	—	—	—			
Levelized EMS	N/A	—	—	—	—			

- EMS Event update.

[Print All](#) | [Clear All](#) | [Show All Releases](#)  
**Amherst VFD/EMS**  
 Select the releases to update (synchronized ones will not be changed):  
☐ **ALS Ambulance:** The number of available ALS units.  
☒ **EMS Availability:** To report the status of EMS. Any status of Red or Yellow will automatically reset to Green after 3 days, so if the status will  
     + **Green:** Normal operations  
     + **Red:** Out of Service  
     + **Yellow:** Limited Resources  
 Comment:  
 Littlebit EMS covering area during daytime. Covered by Amherst EMS volunteers at night. Contact 888-437-6912 for update if needed.  
☐ **MICU Ambulance:** Number of MICU Units  
☒ **BLS Ambulance:** The number of available BLS units.  
 Comment:  
 Show All Releases  
 Save Cancel

Click on the Item(s) that you want to update, and then enter the information needed. Use the Comments box to enter any other information that you feel is important.

## Appendix 1 – Email Extensions

### Email Extension for Texting Notifications

When setting up a cell phone to receive text messages in EMResource enter the 10 digit phone number followed by the appropriate extension.

Example: For the following phone number (111) 555-1212 with AT&T as a carrier,  
1115551212@txt.att.net

@message.alltel.net	(Alltel)
@txt.att.net	(ATT)
@messaging.sprintpcs.com	(Sprint)
@vtext.com	(Verizon)
@messaging.nextel.com	(Nextel)
@tmomail.net	(T-Mobile)
@smsx.plateaugsm.com	(Plateau)